

Sending Wire Redemptions from your STAR Ohio Account

STAR participants now have the ability to redeem funds from their STAR Ohio account to an outside financial institution via wire. Participants have the ability to schedule redemptions up to 14 calendar days in advance.

As a reminder, ACH redemptions are also available.

Please note: In order to receive same-day redemption, withdrawals must be completed by 1:30 p.m.

Visit www.starohio.com and select **STAR Ohio Login**



Login to your STAR Ohio account



Select **WITHDRAWAL** from the menu on the left



Continued on reverse

COMPLETE the form on the page titled Redemption- Step 1 of 3. It is important to note that your bank may charge a fee to receive a wire. To proceed to the next page, enter your website password (PIN) and click **NEXT STEP**.

The screenshot shows the STAR OHIO website interface for the 'Redemption - Step 1 of 3' process. The header features the STAR OHIO logo with three stars and the text 'State Treasury Asset Services of Ohio'. A dark blue sidebar on the left contains a menu with options: Account Listing, Account Detail, Deposit, Withdrawal, Transfer, Account History, Pending Transactions, Security Profile, Web Center, and Logout. The main content area is titled 'Redemption - Step 1 of 3' and includes the following fields and options: Account Registration (ABC MUNICIPALITY), Account Number/Fund (STAR OHIO), Redemption Amount (with radio buttons for Dollar Amount and All Shares), Amount (input field), Payment Method (Wire Payment), and three radio button options for bank selection: THE HUNTINGTON NATIONAL BANK, FIFTH THIRD BANK, and GREAT LAKES BANKERS BANK. At the bottom, there is a PIN (required) input field and 'Next Step' and 'Cancel' buttons.

REVIEW your entries from the previous page on the page titled Redemption- Step 2 of 3. To complete the redemption, click **CONFIRM REDEMPTION** at the bottom of the page.

The screenshot shows the STAR OHIO website interface for the 'Redemption - Step 2 of 3' process. The header and logo are identical to Step 1. The sidebar menu is also present. The main content area is titled 'Redemption - Step 2 of 3' and includes: Account Registration (ABC MUNICIPALITY), Account Number/Fund (/ STAR OHIO), Purchase Method (Wire Payment), and a confirmation message: 'You have requested a redemption of \$100.00 by Wire Payment from STAR OHIO, Account #'. Below this, it asks the user to verify bank information: 'Please verify that the following bank information is correct.' with fields for Bank Name (Fifth Third Bank) and Routing Number (Account Number(last 4 digits)). A red warning message states: 'To complete the redemption, you must confirm this transaction. Once the confirm button has been pressed, you cannot cancel or modify your transaction. You will then receive a confirmation number.' At the bottom, there are 'Confirm Redemption' and 'Cancel' buttons.

The page titled Redemption- Step 3 of 3 confirms your transaction

For assistance, please contact STAR Ohio Client Services at (800) 648-7827.