Withdrawing Funds from Your STAR Ohio Account

STAR Ohio participants can redeem funds from their STAR Ohio account to a bank or other financial institution via WIRE or ACH.

Please note:

➢ Full online access is required to redeem funds online.
   • You must be an authorized signer to be granted full online access.

➢ To receive a same-day redemption, withdrawal requests must be completed by 2:00 pm.

Visit www.starohio.com and select STAR Ohio Login. Log into your STAR Ohio account.

Once logged into your account, click Redemption to withdraw funds.

You will receive a pop-up box to proceed with the redemption details:
Complete the Redemption Transaction Details

1. Select Redemption Type
   - Partial Redemption - Withdraw a specific dollar amount
   - Full Redemption - Withdraw all funds but account remains open
   - Full Redemption-Close Account - Withdraw all funds to close the account.

   Please note: If you choose to close your STAR Ohio account, it cannot be reopened; a new application will be required to reinvest in STAR Ohio.

2. Enter the Trade Date
   - Defaults to the current trade date (current day or next business day)
   - You may enter a trade date in the future to schedule the transaction ahead of time

3. Enter the Withdrawal Amount.

4. Re-enter the Withdrawal Amount to confirm the redemption.

5. Click Next.
Select Payee

➢ Choose from the populated list of available payees.

If you have multiple payees set up on the account, you may select one from the list below. If you need to add a payee or make any changes to your current payees, please complete the “ACH and Wire Instructions – Add or Delete Form” located on the STAR Ohio homepage.

<table>
<thead>
<tr>
<th>Select Payee</th>
</tr>
</thead>
<tbody>
<tr>
<td>Check to Account Owner</td>
</tr>
<tr>
<td>ACH to Bank Account on File</td>
</tr>
<tr>
<td>Wire to Bank Account on File</td>
</tr>
</tbody>
</table>

➢ Click Next.

➢ Confirm the redemption details and click Finish.

➢ Additional Notes
  • Funds can only be sent to banking instructions that have previously been added to your account.
  • If you need to add a payee or make any changes to your current payees, please complete the “ACH and Wire Instructions – Add or Delete Form” located on the STAR Ohio homepage or under Account Maintenance on the top of the web page.
  • Banking Instructions that have been added or changed within the last 14 business days will not be available for online use. Please call STAR Ohio PFA to process a redemption to newly updated banks.

If you need additional assistance or have any questions, please contact STAR Ohio Client Services at 800-648-7827 (STAR) or info@starohio.com.